



First Voice Medical Direction Service (#MD01)

Medical Direction is an important component to organizations that are purchasing an AED. Many states require medical direction and oversight to limit an organization's legal liability for its AED program.

Medical Direction features:

Physician Supervision

Your AED program will be under the direct supervision of a licensed physician that can help you secure the FDA-required medical authorization for your AED, approve protocols for its use, and provide medical supervision and support of any uses of the device.

Training and Support

Training is one of the most critical components to a successful AED program. Medical direction will recommend using onsite training or nationally accredited online training needs, and monitor re-certification schedules for those designated staff members who have received CPR/AED/First Aid/BBP training. Some industries may require other special training such as oxygen or healthcare provider ACLS courses and medical direction will specify these needs and monitor recertification as well.

AED Protocol Standards Oversight

Keeping your equipment up-to-date allows things to work properly and stay within current nationally accepted protocols. Development of procedures and tools for maintenance and inspection of AED and responder equipment will provide a cohesive AED program. AED and Responder protocols and procedures for response and training are signed-off on by your qualified AED professional. Finally, a compliance audit will ensure your AED Program follows all federal, state and local governmental compliance standards to limit your organization's legal liability.

First Voice +AED Program Manager

Managing an AED program is a big undertaking, often being an overwhelming and complicated process. But it doesn't have to be.

First Voice +AED Program Manager includes:

- Monitor the expiration dates of all of your pads, batteries, and first aid or First Voice supplies
- Monitor the CPR/AED/First Aid/BBP re-certification schedules for all of your designated responders and any in-house training instructors
- Input and track any AED's monthly maintenance information
- Generate informational reports about your AED and first aid program anytime it's needed
- Enter the hazards, notes, and reminders about your AED/first aid program equipment that are helpful to you and specific to any placement locations
- Allows access by multiple AED administrators and view-only users